

JUN 15 2012

FCC Mail Room

Henderson Cooperative Telephone Company

P.O. Box 487 Henderson, NE 68371 (402) 723-4448

June 14, 2012

Marlene H. Dortch, Secretary
Federal Communications Commission
445 12th Street, SW
Washington, DC 20554

Re: Connect America Fund Docket WC 10-90, et. al.
Re: FCC Section 54.313(a)(1) through (6) reporting requirements

Dear Ms. Dortch:

In the USF ICC Reform Order adopted October 27, 2011 by the Federal Communications Commission (FCC) in Docket WC 10-90 et. al, and in subsequent clarifications and Public Notices pertaining to that Order, the FCC adopted certain reporting requirements applicable to eligible telecommunications carriers. In compliance with such reporting requirements, Henderson Cooperative Telephone Company hereby files with the FCC and the Universal Service Administrative Company (USAC) a copy of the documentation the Company provided to the Nebraska Public Service Commission for 2011 which satisfies the FCC's reporting requirements.

If you have any questions, please give me a call.

Sincerely,



Matt Friesen
General Manager

RECEIVED
JUN 15 2012



Received & Inspected

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FCC Mail Room

June 14, 2012

Mr. Gene Hand
Director of Communications Department
Nebraska Public Service Commission
300 The Atrium, 1200 N Street
Lincoln, NE 68508

Dear Mr. Hand:

In accordance with Title 291, Chapter 5, Section 9 of the Nebraska Public Service Commission's (NPSC) Telecommunications Rules and Regulations, Henderson Cooperative Telephone Company d/b/a/ Mainstay Communications (Henderson) hereby submits the attached information and certifications. This filing, together with the Company's May 11, 2012 filing in Docket NUSF 25 / 66 results in the satisfaction of those conditions set by the NPSC for continued designation as an ETC.

Pursuant to the Federal Communications Commission's (FCC) USF ICC Reform Order adopted October 27, 2011 in Docket WC 10-90 et. al, and in subsequent clarifications to that Order, Henderson is filing this letter and its attachments with both the FCC and the Universal Service Administrative Company (USAC).

If you have any questions, please give me a call.

Sincerely,

A handwritten signature in black ink that reads "Matt Friesen". The signature is written in a cursive, flowing style.

Matt Friesen
General Manager

Received & Inspected

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Henderson Cooperative Telephone Company

P.O. Box 487 Henderson, NE 68371 (402) 723-4448

June 14, 2012

Universal Service Administrative Company (USAC)
2000 L Street NW Suite 200
Washington, DC 20036

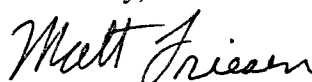
Re: Connect America Fund Docket WC 10-90, et. al.
Re: FCC Section 54.313(a)(1) through (6) reporting requirements

Dear USAC Representative:

In the USF ICC Reform Order adopted October 27, 2011 by the Federal Communications Commission (FCC) in Docket WC 10-90 et. al, and in subsequent clarifications and Public Notices pertaining to that Order, the FCC adopted certain reporting requirements applicable to eligible telecommunications carriers. In compliance with such reporting requirements, Henderson Cooperative Telephone Company hereby files with the Universal Service Administrative Company (USAC) and the FCC a copy of the documentation the Company provided to the Nebraska Public Service Commission for 2011 which satisfies the FCC's reporting requirements.

If you have any questions, please give me a call.

Sincerely,



Matt Friesen
General Manager

Annual Reporting Requirements pursuant to § 54.313(a)(2)-(6)

WC Docket No. 10-90

§ 54.313(a)(2) – Outage reporting

- ☐ My company was not required to collect this information in 2011.
- ☒ My company collected this information pursuant to state utility commission requirement.
A copy of the report is attached.

§ 54.313(a)(3) – Unfulfilled service requests

- ☐ My company was not required to collect this information in 2011.
- ☒ My company collected this information pursuant to state utility commission requirement.
A copy of the report is attached.

§ 54.313(a)(4) – Customer complaints per 1000 connections

- ☐ My company was not required to collect this information in 2011.
- ☒ My company collected this information pursuant to state utility commission requirement.
A copy of the report is attached.

§ 54.313(a)(5) – Service quality standards and consumer protection rules

I certify that the reporting carrier is in compliance with applicable service quality standards and consumer protection rules.

§ 54.313(a)(6) – Ability to function in emergency situations

I certify that the reporting carrier can function in emergency situations as set forth in 47 CFR §54.202(a)(2). Specifically, the reporting carrier has a reasonable amount of back-up power to ensure functionality without an external power source, is able to reroute traffic around damaged facilities, and is capable of managing traffic spikes resulting from emergency situations.

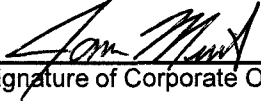
I am authorized to make this certification on behalf of the company named above and, to the best of my knowledge the information reported on this form is accurate. This certification is for the study area(s) listed below. **(Please enter your Company Name, State and Study Area Code)**

Company Name	State	Study Area Code
Henderson Cooperative Telephone Co.	Nebraska	371559

(If necessary, attach a separate list of additional study areas and check this box.)

☐

Signed,



[Signature of Corporate Officer]

Date:

06/14/2012

James Mestl

[Printed Name of Corporate Officer]

Board President

[Title of Corporate Officer]

Carrier's Name Henderson Cooperative Telephone Company
Carrier's Address 1000 North Main Street Henderson, NE 68371
Carrier's Telephone Number (402) 723-4448

Henderson Cooperative Telephone Company

Annual Reporting Requirements for ETCs within Nebraska

NPSC Title 291, Chapter 5, Section 009.04A1 (same as FCC 54.313(a)(1))

Regulation – “A progress report on its five-year service quality improvement plan, including maps detailing its progress towards meeting its plan targets, an explanation of how much universal service support was received and how it was used to improve signal quality, coverage, or capacity, and an explanation regarding any network improvement targets that have not been fulfilled. The information shall be submitted at the wire center level.

Response – The Company is not subject to this NPSC filing requirement which was waived by paragraph 4 of NUSF-25, PO #18 entered on May 30, 2007. Pursuant to paragraph seven of the FCC Order released February 3, 2012 in Docket WC 10-90, the Company is not required to file a five year plan with the FCC if the Company is not required by a state commission to file a quality improvement plan with the state commission in 2012.

NPSC Title 291, Chapter 5, Section 009.04A2 (same as FCC 54.313(a)(2))

Regulation – “Detailed information on any outage as the term is defined by these rules, of at least 30 minutes in duration for each service area in which an eligible telecommunications carrier is designated for any facilities it owns, operates, leases, or otherwise utilizes that potentially affect: (a) at least ten percent of the end users served in a designated service area; or (b) a 911 special facility, as defined in 47 C.F.R. section 4.5(e). Specifically, the eligible telecommunications carrier’s annual report must include information detailing: (a) the date and time of onset of the outage: (b) a brief description of the outage and its resolution: (c) the particular services affected; (d) the geographic areas affected by the outage; (e) steps taken to prevent a similar situation in the future and (f) the number of customers affected.

Response - The Company did not experience any outage of at least 30 minutes in duration during 2011.

Henderson Cooperative Telephone Company
Annual Reporting Requirements for ETCs within Nebraska

NPSC Title 291, Chapter 5, Section 009.04A3 (same as FCC 54.313(a)(3))

Regulation – “The number of requests for service from potential customers within the eligible telecommunications carrier’s service areas that were unfulfilled during the past year. The carrier shall also detail how it attempted to provide service to those potential customers.”

Response - There were no requests for service within the Company’s service area that were unfulfilled during 2011.

NPSC Title 291, Chapter 5, Section 009.04A4 (same as FCC 54.313(a)(4))

Regulation – “The number of complaints per 1,000 handsets or lines.”

Response - The NPSC rules do not define “complaint”. The Company interprets “complaint” to mean a formal complaint against the Company filed with the NPSC. There were no formal complaints filed with the NPSC against the Company during 2011.

NPSC Title 291, Chapter 5, Section 009.04A5 (same as FCC 54.313(a)(5))

Regulation – “A certification that it is complying with applicable service quality standards and consumer protection rules.”

Response – See attached Affidavit.

NPSC Title 291, Chapter 5, Section 009.04A6 (same as FCC 54.313(a)(6))

Regulation – “A certification that the carrier is able to function in emergency situations as set forth in Section 54.201(a)(2) and any applicable Commission rules.”

Response – See attached Affidavit.

Henderson Cooperative Telephone Company
Annual Reporting Requirements for ETCs within Nebraska

NPSC Title 291, Chapter 5, Section 009.04A7 (no similar FCC sec. 54 regulation)

Regulation – “A certification that the carrier is offering a local usage plan comparable to that offered by the incumbent LEC in the relevant service areas.”

Response – See attached Affidavit.

NPSC Title 291, Chapter 5, Section 009.04A8 (no similar FCC sec. 54 regulation)

Regulation – “A certification that the carrier acknowledges that the Federal Communications Commission may require it to provide equal access to long distance carriers in the event that no other eligible telecommunications carrier is providing equal access within the service area.”


Response – See attached Affidavit.

AFFIDAVIT

State of Nebraska)
)ss
County of York)

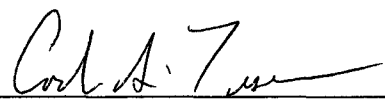
Before me, the undersigned notary, personally appeared James Mestl, who being by me first duly sworn, on his oath, deposes and states that Henderson Cooperative Telephone Company d/b/a Mainstay Communications is:

1. Complying with applicable service quality standards and consumer protection rules.
2. Able to function in emergency situations as set forth in 54.201(a)(2) and any applicable Commission rules.
3. Offering a local usage plan comparable to that offered by the incumbent LEC (the company is the incumbent LEC) in the relevant service areas.
4. Providing equal access to long distance carriers.

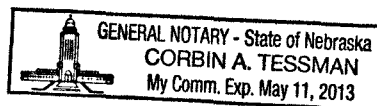


James Mestl
Board President

Subscribed and sworn to before me, this 14th day of June, 2012.



Notary Public



My commission expires 5-11, 2013.